

Privacy Notice for Refuse Collection

Service description

Canterbury City Council provides refuse collection services.

Processing activity

The purposes for which your data will be used:

- Dealing with household waste collection, including residential recycling and food waste
- Dealing with residential garden waste collection
- Providing an assisted collection service
- Providing a bulky waste collection service
- Dealing with commercial waste
- Dealing with clinical waste

Information requirements

This information may include:

- Name, address, phone number, email address, payment details

Lawful bases

Our lawful bases for processing your personal information are:

- Legal Obligation (in relation to household waste including residential recycling and food waste)
- Legal Obligation (in relation to commercial waste and clinical waste)
- Consent (in relation to garden waste)
- Consent (in relation to assisted bin collection)
- Explicit consent (in relation to special category data relating to assisted bin collection)
- Contract (in relation to bulky waste collection)

Your rights

Your rights depend on the lawful basis we are relying on. More information is [available here](#).

Data Processors

Canterbury City Council use Serco to help provide these services.

Data sharing

We may rely on a number of exemptions, which allow us to share information without needing to identify a lawful basis for the sharing and without needing to provide you with information about the sharing. Please refer to the Kent & Medway Information Agreement for further details on our sharing arrangements.

Retention

We keep your personal information for the minimum period necessary. The information outlined in this Privacy Notice will be kept for in accordance with our Retention Policy. All information will be held securely and disposed of confidentially.

Please refer to our Corporate Privacy Notice at www.canterbury.gov.uk/privacy for further details of how we process your personal information and your rights.